

## ***The Seven South Street Inn, Bed and Breakfast***

Reopening protocol for the Month of July

Debbie and Nick Benn, Innkeepers

We're pleased to announce our reopening! Our website reservation system is OPEN for new reservations as of July 1<sup>st</sup> at [www.sevensouthstreetinn.com](http://www.sevensouthstreetinn.com) We have temporarily suspended third-party reservation services such as Expedia, Booking.com, etc. **All rooms are reserved on a credit card hold but will need to be paid in advance by check or you can pay the total in cash upon arrival.**

Please book on our website or call direct at 978-546-6708.

In order to reopen, the state of Massachusetts has asked all businesses to comply with state mandatory safety standards and display an attestation stating our commitment to keeping you safe.

To address the new health, safety challenges and guest expectations resulting from COVID-19, we have established the following "Stay Safe" Reopening and Operating Guidelines.

These guidelines are based on Massachusetts' "Mandatory Workplace Safety Standards," the American Hotel and Lodging Association's document, "Safe Stay" Enhanced Industry-Wide Hotel Cleaning Standards," and the Mass Lodging Association "Clean + Safe Checklist."

The following steps are being taken to help keep you (and us) healthy during your next stay.

### **Social/Physical distancing measures**

***We are unable to socially distance in our dining room so we are temporarily suspending breakfast service.*** Sleep in!

***We are temporarily limiting occupancy to 3 rooms,*** all with separate outside entrances. The English Rose #1, Dorothy's Deck, #2 and E. Hallowell #8 all with private en suite baths.

***Reservations this season will have at least a 2-3-night minimum stay.*** Rooms will be left vacant the day before and after your stay. This 24 + hour buffer period meets or exceeds State Guidelines.

***We are instituting contact free self-check-ins/check outs.*** Upon booking, guests will receive directions through email as well as our emergency contact information.

***Housekeeping within your room during your stay will be temporarily suspended.*** No one will enter your room during your stay. Please call by 10 am if you require fresh towels or supplies each day during your stay. Put the used linens in the white plastic bag provided in your bathroom, bring them to the office and pick up your order of fresh towels and supplies.. At the bottom of the back stairs there will be clearly

marked recycling and trash bins for disposal of your waste.. You will find additional liners in the bottom of the waste basket.

We ask you to do your part by **practicing six foot social/physical distancing** between you and other guests. **Masks are required on the Inns property, while walking through the halls, entering the office and in the parking lot. The wearing of masks is required while out walking or shopping in the Village Center.**

### **. Enhanced Cleaning and Disinfecting Practices**

In addition to our usual detailed cleaning and sanitizing procedures, all high-touch areas throughout the house (light switches, doorknobs, handrails, remote controls, etc.) will be regularly treated with disinfectant. Rooms will be cleared of nonessential items, such as books, magazines, decorative pillows etc. After the rooms have been disinfected no one will be allowed into the sealed room until your arrival. Housekeeping staff will be wearing personal protective equipment during the cleaning and sanitizing process.

### **Hygiene Best Practices**

**Locally made hand sanitizer** from Ryan and Wood Distillery will be available in your room to use during your stay as well in the office. Please sanitize after entering and before leaving the office and each time you leave or return to your room. Remember best disinfecting practice is still hand washing. **We will comply with Massachusetts and Rockport Board of health standards regarding the wearing of Personal Protective Equipment, and ask guests to do their part to help stop the spread by wearing face masks in our public areas and throughout Rockport.**

Handshakes and hugs will be replaced with smiles and waves this season!

We look forward to seeing you soon!