

Welcome to Seven South Street, Guest House

COVID 19 policies summer 2020

We are trying to provide our guests with a safe and contact less check in/out process this season. For any needed assistance, please call Nick's cell phone number 1-978-852-5144.or Deb 5143.

For additional daily room supplies please call by 10AM of each day. We can leave your requested supplies in the office for you to pick up or they can be left outside your door.

House Policies: For the safety of all our guests, employees and owners.

- **The property is totally non-smoking.** no candles, no incense, no open flame of any kind.
- Quiet hours are between 10 PM and 7 AM. Please respect our guests and neighbors.
- House guests are not allowed to invite nonregistered guests to visit on our property.
- **Check out:** Check out time is before 11 AM. Late checkouts cannot be accommodated.
- **Check in:** Guests are not permitted to enter their room prior to 3 PM. This leaves the allotted 24 hour buffer between guest's departure and arrival plus cleaning time.

2020 Summer "stop the spread" policies:

- **Greetings:** Handshakes and hugs will be replaced with smiles and waves this summer.
- **Payment:** In an effort to cut operating costs this year, we will not be excepting credit cards. All payments will be made by check, cashier check or cash.
- **Sanitizer:** Please use hand sanitizer when you enter the office and when returning to your room. We will provide sanitizer just inside the office door as well as your room.
- **Masks:** Please wear masks during your stay when entering the office or hallways, walking around the property, coming for supplies or walking around town. (**Required**)
- **Distancing:** Please practice social distancing (6 feet) while on the property and throughout town.
- **Breakfast:** Breakfast service has been suspended for the season, however we have arranged for a 25% discount from Brother Brew Coffee Shop for our guests.
- **Amenities:** Unfortunately we were unable to acquire 2020 beach passes for our guests.
- **Coffee Station:** We will no longer provide coffee service and baked goodies in the office area. Your room will have a full amenity center. Let us know if you need more supplies.
- **Housekeeping:** Your room will not be refreshed during your stay this season. You will be provided with extra waste basket liners in the bottom of your basket. Please call if you require fresh towels during your stay. Put the used linens in the plastic bag provided in your bathroom, bring them to the office and pick up your order of fresh towels. Let us know when you call if you need additional supplies. At the bottom of the back stairs there will be clearly marked recycling and trash bins for disposing of your waste.

I realize this is not what you have come to expect at Seven South Street, but we are adhering to Governor Baker's protocol for reopening this 2020 season. Please, enjoy your stay in Rockport!

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